



Rosyid Majid

+62 822 3118 5610 | rosyidmjd@gmail.com | Rosyid Majid

Network Support Specialist with 1+ year of hands-on experience in designing, installing, and maintaining wired and wireless network infrastructures for hotels, offices, and educational institutions. Skilled in MikroTik and UniFi devices, routing and switching, firewall configuration, and network troubleshooting. Strong ability to support daily operations, reduce network downtime, and ensure stable and secure connectivity.

EDUCATION

2019-2023 | Amikom University | Three-Year Diploma (D3) in Information Technology

- GPA: 3.76 / 4.00
- Concentration: Network Administration

TECHNICAL SKILLS

• Routing & Switching	• Network Configuration & Troubleshooting
• Firewall Configuration & Management	• Ruijie Networking Equipment
• Structured Cabling	• Linux Server Administration
• MikroTik Networking Devices	• Network Management
• UniFi Networking Devices	• Network Planning

SOFT SKILLS

- Communication
- Problem Solving
- Team Collaboration

CERTIFICATIONS

- CCNA v7: Enterprise Networking, Security, and Automation
- CCNA v7: Switching, Routing, and Wireless Essentials
- CCNA v7: Introduction to Networks

PROFESSIONAL EXPERIENCE

Jan 2024 - September 2025 | IT Networking Support | GMEDIA – PT Media Sarana Data

- Designed, installed, and maintained local area network infrastructures for hotels, offices, and schools.
- Installed and configured routers, switches, and access points based on client requirements and site conditions.
- Conducted on-site surveys and implemented structured cabling for new network deployments.
- Performed routine maintenance and network troubleshooting to ensure stable and secure operations.
- Supported day-to-day network operations and resolved connectivity issues efficiently.
- Collaborated with cross-functional teams to deliver customized network solutions for clients.